

Odnel Trumbore

Bethlehem, PA 18020

Summary

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills. Expert in transferable skills such as coding, data analysis, or other technical skills with a strong commitment to learn and master additional skills through certifications and course studies. Currently certified in HTML, CSS, JS, React and more from Meta. A valuable and committed professional with dynamic communication and interpersonal skills. Ready to take on a new role with a company where a strong work ethic and calm demeanor will be appreciated.

Skills

- Software Development Standards
- Time Management and Organization
- META certified
- Programming Languages (*not limited to*): Java Script, CSS, PHP, VB.Net, HTML, C++, SQL
- VS Code
- Project Management
- Reporting and Alerts
- Team Building
- Creative Thinking

Experience

T Mobile Corporate

January 2022 to Current

Fraud Specialist

Allentown, PA

- Analyze reports to find patterns and flagged anomalies suspicious to uncover possible fraudulent activity.
- Team collaboration reviewing 50,000 reported orders to review and analyze fraud within the T-Mobile network.
- Coach and train employees on fraud prevention measures for risk mitigation.
- Develop and implement procedures to detect and prevent fraud. Evaluate customer data to identify and prevent fraudulent activities.
- Monitor trends to develop strategies for fraud prevention. Collaborated with third-party vendors to access and analyze data and systems. Produced detailed reports of fraud investigations and presented findings to senior management.
- Report fraud trends and suggest methods to combat criminal activity.
- Consult customers how to directly to notify fraudulent activity and minimize impacts.
- Evaluate success of fraud detection systems to identify areas for improvement. Using tools such as Microsoft Office, SAP, Cybersource, Salesforce, Slack, Propriety T-Mobile systems, Samson, Optimus, and more.

East Penn Manufacturing Co

April 2019 to January 2022

Machine Operator

Lyons, PA

- Met production targets and tight deadlines by collaborating closely with team members.
- Trained new production staff members on safe and efficient production procedures and proper machine operations.
- Conducted preventable maintenance on process line and quickly resolved production problems to minimize downtime.
- Prepared machine for production processes by equipping with required tools and parts.

- Inspected products and machines to maintain quality and efficiency.
- Updated daily production logs and informed management of production incidents or non-conformance issues.
- Trained new operators and implemented new division operator training program to improve retention rates and increase production.
- Documented and recorded critical metrics in database related to pressure, temperature, level and flow data to maintain and update accurate repair logs.
- Complied with company and OSHA safety rules and regulations.

Durawood Products

June 2015 to April 2019

Truck Driver

Denver, PA

- Communicated with dispatcher to relay and receive information about route changes and delays, quickly adjusting plans to maintain schedules.
- Completed regular inspections and maintenance actions, as well as basic equipment repairs, to keep equipment operating at peak levels.
- Planned routes using personal knowledge and GPS mapping software to optimize strategies.
- Inspected truck for defects and safe operating condition for pre and post trip inspections.
- Verified contents of inventory loads against Bills of Lading.
- Inspected load security and damages to reduce liability risk for Durawood Products.
- Maintained daily, legible DOT log book and submitted corresponding documents.
- Established long-term relationships with customers by promoting great service and engagement skills and quickly resolving issues.

Education and Training

Meta

October 2023

Certificate: Front End Development And Engineering

Coursera

- META - Front Development
- META - JavaScript Programming
- META - Version Control
- META - HTML, CSS In Depth
- META - React Basics
- META - Advance React
- META - Principles for UX/UI Design

Berks Career And Technology Center

June 2013

Certificate: Computer Programming

Leesport, PA

Fleetwood Senior High School

June 2013

High School Diploma

Fleetwood, PA

Reading Area Community College

Some College (No Degree): Business Administration And Management

Reading, PA

- Dean's List
- President's List